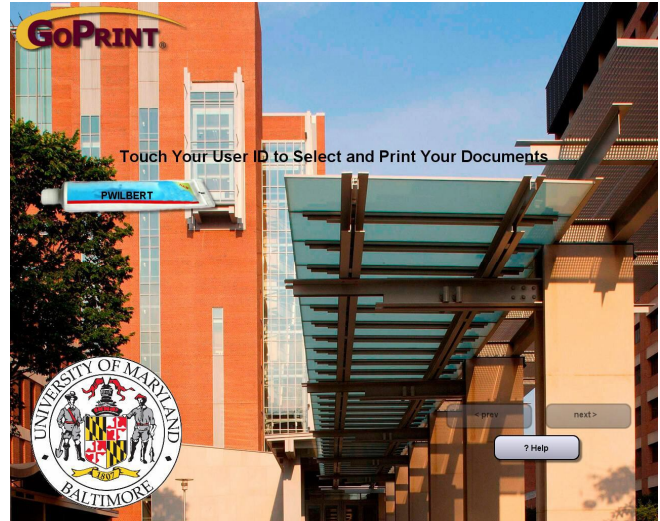


The University of Maryland's Baltimore College of Dental Surgery has been using GoPrint for approximately five years. They originally selected GoPrint over the competition for its relative ease of use from an administrative perspective; they wanted no-hassle, hands-off, pay-for-print system which simply did its job without an on-going administrative burden. While GoPrint admirably met this requirement, the current administrator, Penn Wilbert, Information Systems Engineer, has taken a more proactive approach to getting more value from the GoPrint system.



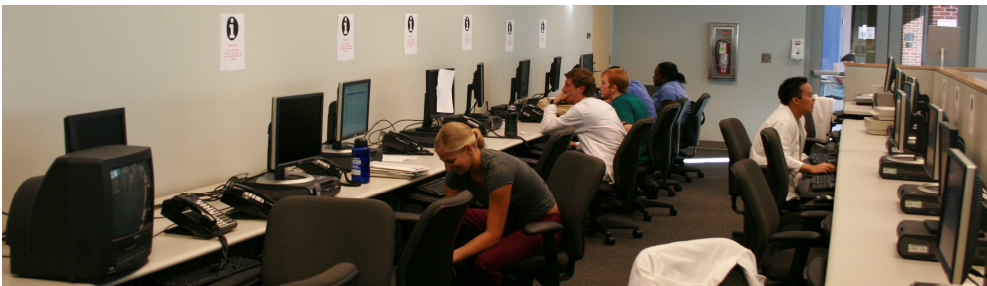
Penn has been managing the college's GoPrint system for the past four years and has found that due to GoPrint's reliability and ease of use, he needs very little help from our over-the-top support team. In fact, he recently upgraded from GS-3 by doing a clean install of our new GS-4 on his own and he is quite pleased with the new functionality of GS-4. In particular, he likes the web-based administration – the GS-4 Control Center -- and the ability to do more with graphics.

Penn has created a customized user interface for their two paystations which serve one color LaserJet printer and three monochrome printers in two different locations.



The College uses the BlackBoard campus card system which enables students to conveniently use their Student ID cards to pay for various services about campus, including printing with GoPrint. Students revalue their cards on-line with a credit card and pay for printing at the paystation by swiping their card in the card reader seen directly in front of the paystation.

The six hundred students of the college can access the campus provided printing via twenty workstations in the



computer lab or with their laptops over the wireless network. Penn reports that GoPrint works seamlessly in the wireless environment and that they have had no problems implementing or using it that way.

Penn also plans to use GoPrint's ability to create multiple user classes to integrate faculty and staff into the GoPrint system, at no charge, of course, but doing so enables more informed need analysis and management of computing/printing resources by departments. He remains excited about the new GS-4 and continues to explore its new features to find more ways to enhance his operation and provide more value to the school.

Although GoPrint can function quite well as a set-it-up and let it run, hands-off, type system, the University of Maryland's Baltimore College of Dental Surgery has found that there is much more to be gained by exploiting GS-4's rich feature set.